



Aging, managing chronic conditions, living with a disability, or caring for someone with these challenges can be tough, but Access Care Partners is here to support you every step of the way.

We offer an array of comprehensive in-home services that empower you and your loved ones to live independently at home. For caregivers, we provide counseling and support, information, and respite services, so you never have to navigate this journey alone.

Collaboration is at our core. Our person-centered approach ensures your preferences and needs are our top priority. Our dedicated nurses and care managers work closely with you to create a customized care plan tailored to your unique situation.

With Access Care Partners, you're not just receiving care; you're gaining a partner in your journey toward a more independent and fulfilling life.

Ready to take the next step?

Our Community Resource Specialists and Options Counselors are here to assist!

Phone: 413-538-9020 TTY: 800-875-0287
 Email: info@accesscarepartners.org
 Website: www.accesscarepartners.org



For more information about these and other programs and services, check out our website at www.accesscarepartners.org

Serving Holyoke, Chicopee, Ludlow, Granby, Ware, South Hadley, Belchertown & many surrounding communities.

Access Care Partners is supported in part by Older Americans Act funding from the MA Executive Office of Aging & Independence, the Administration for Community Living and private funding sources.



formerly WestMass ElderCare

4 Valley Mill Road
 Holyoke, MA 01040

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Home & Community Options



formerly WestMass ElderCare



At Access Care Partners, our mission is to preserve the dignity, independence, and quality of life of older adults and persons with disabilities and chronic conditions *OF ALL AGES*. We offer a wide range of services to support both caregivers and people receiving care, including:

Information & Referral

If you're not sure what resources you need or where to start, contact our Team of Specialists at 413-538-9020 or info@accesscarepartners.org.

They are available to answer your questions, provide referrals and help you navigate community resources for yourself or on behalf of someone else.

Nutrition Services

We offer healthy, well-balanced meals prepared locally and delivered to your home or served in community settings. Our service includes daily check-ins from drivers for social interaction and peace of mind. Meals are nutritious and can be tailored to specific diets, including Latino, vegetarian, and medically tailored options.

Personal Care Management

We assist individuals with chronic conditions or disabilities in managing their care by helping them hire and supervise Personal Care Attendants.

Home Care Services

Our Home Care Services support independence at home, offering personal care, housekeeping, laundry, medication management, and emergency response systems. We also help with transitions from nursing facilities and provide additional services to prevent nursing home placement.

Adult Family Care

Our program provides a monthly stipend to caregivers caring for older adults or individuals with disabilities at home. Caregivers can be family, friends, or others, excluding spouses or legal guardians.

Family Caregiver Support

We support caregivers of older adults and persons with disabilities as well as grandparents (55+) raising grandchildren by providing information on resources, individual support, training, respite care, and funding for special needs.

Money Management

Our trained volunteers assist older adults with managing finances, including writing checks and balancing checkbooks.

Long-Term Care Ombudsman Program

Trained volunteers visit nursing homes to advocate for residents' rights, offer information and support, and help address concerns!

and more...